



POLICY 03 - QUALITY POLICY

ISO 9001:2008 5.3

Since 1987 S2S Electronics Ltd has provided soft starters and sub-contract electronic manufacturing for large and small customers worldwide in a vast range of industries. Our objective is to design and manufacture electronic power and control products, which satisfy their expectations for quality, cost, performance, safety and reliability.

Since 1995 the Bruce group has provided an electrical/electronic and metal recovery service to clients throughout the UK. More recently a merger with RID UK to form Bruce RID Recycling has extended the service offerings. Our objective is to offer a WEEE recycling service which satisfies customer needs for quality, cost, performance and safety whilst offering an end of life solution that meets the requirement of both the EU legislation and DEFRA guidelines.

At S2S and Bruce RID Recycling we know our customers judge us on more than the products and services we provide. Quality comes first. In 1995 BSI approved our quality management system to BS EN ISO 9001:1994. We continually strive to improve our systems within the framework of this standard and its' latest successor - BS EN ISO 9001:2008, and deliver the products and services our customers expect. To achieve this we:

- **Establish strong relationships with our customers and suppliers to improve the quality of what is sold and purchased.**
- **Provide all employees with an environment and training that supports the delivery of high quality products and services, and encourages everyone to realise their full potential.**
- **Hold regular management meetings to determine and review measurable quality objectives.**
- **Ensure that resources are available to meet those objectives.**
- **Regularly review the quality policy to confirm its' continuing suitability.**
- **Communicate the quality policy throughout the company to promote a full understanding of our quality aims.**

Ultimate responsibility for quality lies with director named below. However, the continuing success of S2S and Bruce RID Recycling depends upon everyone working as a team to enhance our performance.

It is a mandatory condition of employment that all personnel follow our agreed procedures to maintain the highest levels of quality at all times.

A. Dukinfield
Director